

Please see page 2 onwards for background to items

4th July 2018
<ul style="list-style-type: none"> - Customer Service Improvement - Digital First
12th September 2018
<ul style="list-style-type: none"> - Medium Term Financial Strategy
28th November 2018
<ul style="list-style-type: none"> - Workforce Strategy Update - Workforce Analytics Dashboard (private)
12th December 2018
<ul style="list-style-type: none"> - Customer Service Improvement - Income Generation
6th February 2019
<ul style="list-style-type: none"> - Council Reserves - CCC responses to Local Government Consultations on <ul style="list-style-type: none"> 1) Local Government Fair Funding Review 2) Business Rates Retention
13th March 2019
<ul style="list-style-type: none"> - ICT Update to include ICT Strategy - Social Value Act
2019/2020
<ul style="list-style-type: none"> - Budget – meeting savings targets - Procurement Strategy - Capital Programme - Business Rates - Coventry City Council Apprenticeships - Digital maturity/capability - Workforce Analytics - Asset Investment including West Midlands Pension Fund

SB1 Work Programme 2018/19

Date	Title	Detail	Cabinet Member/ Lead Officer
4th July 2018	- Customer Service Improvement	To include the actions being taken to improve Customer Service, including work by other Service Areas. To include reference to the Household Survey results to raise the voice of the citizen.	David Ashmore
	- Digital First	To look at longer term plans to improve digital across the Council. Paper to include feedback from other Directorates on their role in moving towards digital first. Also include use of third party apps, such as fix my street, rather than reinventing the wheel. Include work being undertaken to address Digital Inequality.	David Ashmore
12th September 2018	- Medium Term Financial Strategy	To discuss the Council's Medium Term Financial Strategy prior to its approval through the political process.	Paul Jennings
28th November 2018	- Workforce Strategy Update	To review the Workforce Strategy including the results of the 2018 staff satisfaction survey and an update on the impact of the Leadership Development Investment discussed in March 2018.	Grace Haynes
	- Workforce Analytics Dashboard (private)	To present Members with the Workforce Analytics Dashboard.	Grace Haynes
12th December 2018	- Customer Service Improvement	To follow on from the July item and scrutinise whether there has been an improvement in performance. To include reference to benchmarking, aborted call times and a breakdown by service area of performance.	David Ashmore
	- Income Generation	To look at opportunities to maximise income - identified at meeting 18/04/18	Barrie Hastie
6th February 2019	- Council Reserves	To receive an update on the position of Council Reserves.	Paul Jennings
	- CCC responses to Local Government Consultations on	To look at CCC's draft responses to two consultations on Local Government Fair Funding Review and Business Rates Retention before they go to Cabinet on 12th February and Council on 19th February.	Paul Jennings

SB1 Work Programme 2018/19

Date	Title	Detail	Cabinet Member/ Lead Officer
	<ul style="list-style-type: none"> - 1) Local Government Fair Funding Review - 2) Business Rates Retention 		
13th March 2019	<ul style="list-style-type: none"> - ICT Update to include ICT Strategy 	For SB1 to be involved in the development of the ICT Strategy which is to include SMART Targets and Benchmarking. The Board have also requested information on ICT Service Level Agreements and the Asset Register.	Paul Ward/ David Ashmore
	<ul style="list-style-type: none"> - Social Value Act 	To examine the extent to which the Social Value Act is delivering added value and how we can maximise opportunities to increase social value.	Mick Burn
2019/2020	<ul style="list-style-type: none"> - Budget – meeting savings targets 	To scrutinise whether the Council is on track to meet its savings targets.	Barry Hastie
	<ul style="list-style-type: none"> - Procurement Strategy 	To scrutinise the delivery of the Council’s Procurement Strategy	Mick Burn
	<ul style="list-style-type: none"> - Capital Programme 	For the Board to receive a written report updating the Board on the Capital Programme, including information on WMCA programmes.	Paul Jennings
	<ul style="list-style-type: none"> - Business Rates 	To discuss the changes to Business Rates.	Paul Jennings
	<ul style="list-style-type: none"> - Coventry City Council Apprenticeships 	To consider the apprenticeships being offered by the City Council. To look at how the young people employed are supported to get the maximum value from their placements.	Grace Haynes
	<ul style="list-style-type: none"> - Digital maturity/capability 	Work to be scoped by the Chair.	Paul Ward/ David Ashmore
	<ul style="list-style-type: none"> - Workforce Analytics 	Following on from the meeting on 12 th December 2018, Members requested a further update on Workforce Analytics.	Grace Haynes/ Julia McGinley
	<ul style="list-style-type: none"> - Asset Investment including West Midlands Pension Fund 	Following on from the meeting on 12 th December 2018 this item is to look at asset investment in the West Midlands and Coventry (including inviting a representative from WMPF)	Paul Jennings